



Welcome to Alburnett!

The City of Alburnett provides water and sewer to our residents. Here's a few things to know as you get settled in.

- Trash Facilities are managed by independent companies.
- Alliant Energy is the power provider. They can be reached at 1(800) 255-4268
- Internet is provided by USA communications – (319) 436-2224

A few friendly reminders:

Water bills are mailed out to the billing address on file the first week of the month.

Check with the Alburnett Post Office to see if your address requires a P.O. Box or not prior to putting the mailing address on the application form.

Bills are sent out during the first week of the month. Payment is required on the 20th of each month and a late fee of \$10 is assessed if the bill is not received on time. Unpaid bills are subject to water shut off at the end of the month. There is a \$25 reconnection fee to turn service back on after the full balance has been paid to bring the account current.

New accounts are subject to a \$100 non-refundable administrative fee. Water Service can be started at any time during normal city business hours of 9 am to 2 pm Monday through Friday weather permitting. Please allow a minimum of 3 days from the request to have water turned back on.

Rental properties must be registered and have a permit number through Linn County. Details and forms on how to obtain a permit number can be acquired through the City of Alburnett. Renters must set up separate accounts from the landlord upon renting the property and pay a deposit to turn on the water.

Landlords are subject to pay any outstanding balances from a renter in the event the renter leaves without paying the final bill or becomes more than one month delinquent.

We accept check, money order, or direct deposit as form of payment. ACH direct deposit is the easiest and most convenient way to pay your bill. ACH forms are available with the Clerk.

We look forward to having you as an active member of our community. Thank you again for choosing Alburnett! – the comfort of country and community.



New Service Request Application

\$100 Connection fee due at time of application

Name (First and Last): _____

Business Name (if applicable): _____

(The contact individuals name as well as the business name is required if you are a business.)

Address of service: _____

Billing address: _____

Phone number: _____

Email address: _____

Please make all checks out to the City of Alburnett.

Mail us at City of Alburnett, P.O. Box 326, Alburnett IA 52202.

Questions or need help completing the form? Please contact us!

Vikki Kula

City Clerk

cityclerk@alburnettia.org

319-842-2692 (o) 319-540-1604 (c)